

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Mingte Chen, Anil K. Annadata, Kuang Huang
Assignee: Siebel Systems, Inc.
Title: User Interface for Multi-Channel Communication
Serial No.: 09/823,531 Filing Date: March 31, 2001
Examiner: Unassigned Group Art Unit: 2151
Docket No.: SBL0004US Client Ref. No. SIEB195/01US

Austin, Texas
February 23, 2004

Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450

RECEIVED

MAR 03 2004

INFORMATION DISCLOSURE STATEMENT Technology Center 2100
UNDER 37 C.F.R. § 1.97(c)(2)

Dear Sir:

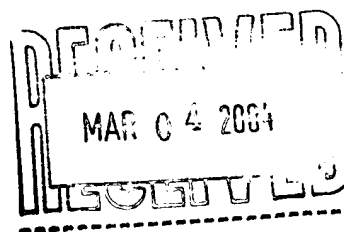
Pursuant to 37 C.F.R. § 1.56, § 1.97 and § 1.98, the documents listed on the accompanying PTO Form-1449 are called to the attention of the Examiner for the above patent application. Copies of these documents are enclosed.

Citation of these documents shall not be construed as:

1. an admission that the documents are necessarily prior art with respect to the instant invention;
2. a representation that a search has been made; or
3. an admission that the information cited herein is, or is considered to be, material to patentability as defined in § 1.56(b).


03/02/2004 MHEKONEN 00000124 502306 09823531

01 FC:1806 180.00 DA



Please charge the fee of \$180.00 under 37 CFR §1.17(p) for submission of an Information Disclosure Statement (plus any other fees which may be required) to Deposit Account No. 502306. This paper is being submitted in duplicate.

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on February 23, 2004.


Attorney for Applicants

2/23/04
Date of Signature

Respectfully submitted,



D'Ann Naylor Rifai
Attorney for Applicants
Reg. No. 47,026
512-439-5086
512-439-5099 (fax)

COMMISSIONER FOR PATENTS
P. O. BOX 1450
ALEXANDRIA, VA 22313-1450

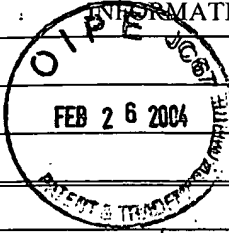
Applicants: Mingte Chen, Anil K. Annadata, Kuang Huang
Assignee: Siebel Systems, Inc.
Title: User Interface for Multi-Channel Communication
Serial No.: 09/823,531
Filed: March 31, 2001
Atty Docket No.: SBL0004US

ENCLOSED:

1. This Return Receipt Postcard;
2. Information Disclosure Statement Under 37 CFR §1.97(c)(2) - 2 pages (*in duplicate*);
3. PTO Form 1449 citing 1 reference - 1 page; and
4. Copy of the 1 cited reference.

DNR/ac/lc

February 23, 2004

U.S. Department of Commerce, Patent and Trademark Office						Atty Docket No.		Serial No.	
						SBL0004US		09/823,531	
 INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Use several sheets if necessary)						Applicants			
						Mingte Chen et al.			
						Filing Date		Group	
						March 31, 2001		2151	
U.S. Patent Documents									
*Examiner Initial		Document Number	Date	Name	Class	Subclass	Filing Date If Appropriate		
	AA	5,894,512	Apr. 13, 1999	Zenner	379	265			
	AB								
	AC								
	AD								
	AE								
	AF								
	AG								
	AH								
	AI								
	AJ								
	AK								
Foreign Patent Documents									
							Translation		
		Document	Date	Country	Class	Subclass	Yes	No	
	AL								
	AM								
	AN								
	AO								
	AP								
OTHER ART (Including Author, Title, Date, Pertinent Pages, Etc.)									
	AQ								
	AR								
	AS								
Examiner				Date Considered					
*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with your communication to applicant.									